

Thank you for choosing Markedroid for your Home VPP Service. Protecting your privacy is important to us. This Privacy Policy ("**Policy**") explains how we collect, use, and disclose information about you when you use our Home VPP Service ("**Service**"). By using our Service, you consent to our collection, use, and disclosure of your information as described in this Policy. Please note that only the English version of these terms should be considered legally valid. We take no legal responsibility for any differences or discrepancies created in the translations of these terms.

1. Information We Collect

We collect the following types of information about you when you use our Service:

- Personal Information: We may collect personal information such as your name, email address, and payment information when you sign up for our Service or make a payment.
- Usage Information: We may collect information about how you use our Service, including your Solar park inverter Vendor, battery capacity and fulfillment, electricity usage and production,
- Location Information: We may collect information about your location when you use our Service.

2. Purpose and Use of Information

We may use the information we collect about you for the following purposes:

- To provide and maintain our Service to you;
- To personalize your experience with our Service;
- To communicate with you about our Service;
- To analyze how you use our Service;
- To further develop and improve our Service to you;
- To prevent fraud or other illegal activities.

3. Disclosure of Information

We may disclose the information we collect about you to the following types of third parties:

- Service Providers: We may disclose your information to third-party service providers who help us operate our Service.
- Legal Obligations: We may disclose your information in response to a subpoena, court order, or other legal process.
- Merger or Acquisition: We may disclose your information in connection with a merger or acquisition involving Markedroid.
- With Your Consent: We may disclose your information with your consent.

4. Data Retention

We will retain your information for as long as necessary to provide you with our Service, and as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements. We will securely dispose of personal data when it is no longer needed for these purposes.

5. Security

We take reasonable measures to protect your information from unauthorized access, use, disclosure, and alteration. *Suggestion if relevant: However, (add the type of information) might be saved for 1 year in the log files of the services for security reasons. We regularly review and enhance our security practices to ensure the ongoing integrity and confidentiality of personal data.*

6. Children's Privacy

Our Service is not accessible for children under the age of 16. We do not knowingly collect personal information from children under the age of 16. If we become aware that we have inadvertently collected personal information from a child under the age of 16, we will take reasonable measures to promptly delete such data from our records.

7. Changes to this Policy

We may update this Policy from time to time. If we make any material changes to this Policy, we will notify you by email or by posting a notice on our website.

8. Your Rights

You have certain rights regarding your personal data under applicable data protection laws, including the right to access, rectify, erase, restrict or object to the processing of your personal data, as well as the right to data portability. You may exercise these rights by contacting us using the contact information provided in Section 10.

9. Contact Us

If you have any questions or concerns about this Policy, please contact us at info@markedroid.com.